



343 W FOOTHILL BLVD • MONROVIA, CA • 91016

If you are not pleased with your purchase, please return the item(s) to us within 30 days of the invoice date for an exchange, return or Skately credit. All items must be unused and in the original condition they were received in. All clothing must be unworn and free of any pet hair, human hair, smoke smell, or other odors. Once clothing has been worn and/or washed it cannot be returned or exchanged. All videos must be unopened and in the original packaging. Ramp plans, grip taped decks and assembled skateboards, including its parts, cannot be returned or exchanged.

1. Request a Return Authorization Number (RA#) from our Customer Service department for all returns, including exchanges, incorrect merchandise, defective products or items damaged during shipping. Returns will not be accepted without a Return Authorization Number.
2. Complete the Return Form. Write your RA# on the space provided near the bottom of the address label on the Return Form. Remove the address label from the Return Form and attach it to the outside of the shipping carton.
3. Prepare your package for shipping by including your completed Return Form along with the items being returned. All item(s) being returned must be unused and in their original condition.
4. Ship your return via your preferred carrier to the address listed on the shipping label provided. We suggest you ship any return UPS or insured Parcel Post. We cannot accept C.O.D. returns. Customer is responsible for all return shipping costs unless the order qualifies as a miss ship or is defective.
5. Please allow 7-10 days for refunds to be processed. For defective products, your credit card will be credited for the defective item(s) plus the shipping costs. Customers returning non-defective products will receive a refund less shipping fees.

FILL OUT AND PLACE INSIDE PACKAGE BEING RETURNED

ORDER NUMBER _____
 FULL NAME _____
 ADDRESS _____
 CITY / STATE / ZIP _____
 PHONE _____
 EMAIL _____

QTY	PRODUCT ID	PRODUCT NAME	RETURN REASON
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

RETURN REASON CODES

- A = Not as expected, didn't like
- B = Shipping damaged
- C = Defective
- D = Not what I ordered
- E = Overship
- F = Other

RA #



ATTENTION: RETURNS
343 W FOOTHILL BLVD
MONROVIA, CA 91016



CUT OUT AND TAPE TO PACKAGE BEING RETURNED